

Tasseron Sensors Inc. (hereafter "Tasseron"), will, at its option, repair or replace any product that is defective in materials or manufacture within five (5) years after purchase. For warranty service, please contact our customer service department at 570-601-1971 or ncorser@tasseronusa.com.

Limited Warranty for HVAC Series:

This warranty is in lieu of all other express warranties, and the implied warranty of merchantability is limited to five years from purchase. This warranty does not cover the cost of installation, removal or reinstallation, or damage resulting from misuse, abuse, or damage from improper wiring or installation. This warranty does not cover incidental or consequential damages. Tasseron's liability on any claim for damages arising out of or in connection with the manufacture, sale, installation, delivery, or use of the unit shall never exceed the purchase price of the unit.

Returns for Credit Policy: Items returned to Tasseron can be returned for partial credit. Items must be returned within 30 days after receipt of order to be eligible for credit. Tasseron will only issue a credit to the original purchaser of an item and/or the individual who paid Tasseron directly for item(s).

Customized (part numbers ending in "C") and ***made to order*** (I.E. part numbers beginning with THTA, but not limited to) parts are not eligible for return. If in doubt please contact our customer service department for details.

Restock Fee Policy: All products submitted for credit are inspected and tested and are subjected to a 35% restocking charge. Only parts in original condition (unused, with box and applicable accessories) can be returned for credit.

Shipping Items: Products should be returned to Tasseron within ten business days. Should the items not be received within this time frame, Tasseron will close out the RMA. If a longer timeframe be needed, this must be agreed upon with Tasseron.

Items to be found defective will have the return shipping refunded. Products which are not defective or found to be damaged as the result of improper use, maintenance or neglect may be subject to a \$25 processing fee. Items returned based on the purchaser's discretion, and without any prior communication with Tasseron, will not be eligible for a return shipping refund.